

Important Communique regarding Ytterøyningen Battery Fire

Date: October 14, 2019 Product: Orca Energy

Following battery fire on MF Ytterøyningen, please see the following important recommendations. The investigation in to root cause is ongoing, however the following actions should be adhered to immediately in order to maximize safety.

Immediate Actions/Recommendations:

1.

Do not sail without communication between EMS and the packs (BMS). Keeping the packs powered up will maintain this communication link. An unpowered pack can not communicate important system data (faults, warnings, temperatures and voltages) to the EMS/bridge. Ensure that current ESS parameters are showing at the EMS interface. This is a verification of the communication link.

2.

If a gas release, thermal runaway situation or fire in the battery room is suspected:

- Do not power down the battery equipment.
- Contact Corvus Energy 24/7 Technical Support.
- See contingency document: 1007814 Guidance Note: Assessment and Response After a Thermal Event involving Orca ESS

We always aim to be proactive and transparent to provide you with the best customer service experience. If you have any questions or concerns regarding this issue, please do not hesitate to contact us.

Kind regards, Ronald Hansen EVP Service & Aftermarket rhansen@corvusenergy.com

